

OHIO CHILD SUPPORT PAYMENT CENTRAL

Providing for our children

THANKS FOR YOUR PAYMENT!

As part of a federal legislative mandate, employers and obligors who send checks or money orders for child support payments must now use a new central location to remit payments as of September 2000.

All future payments must be mailed to:

INDIVIDUAL OBLIGORS

Ohio Child Support Payment Central
PO Box 182372
Columbus, OH 43218-2372

EMPLOYERS

Ohio Child Support Payment Central
PO Box 182394
Columbus, OH 43218-2394

You did not use the standard CSPC billing statement. Summary billing statements or coupons are mailed to you each month with instructions for how/when to use. For future payments, please use these statements/coupons. They contain the most current information available in SETS necessary to ensure accurate posting at CSPC. If you did not receive a statement/coupon OR you believe the information may be inaccurate, please contact the county who established the order to resolve.

The remittance documentation you provided did NOT include the following marked data required to process one or more of the payments you intended to make. Remember: you MUST provide ALL four of the following data elements for each intended payment to a case/order.

✓	MISSING OR INCORRECT INFORMATION	DESCRIPTION
<input type="checkbox"/>	OBLIGOR NAME	The non-custodial or absent parent's full last name and first name. Please note any differences in spelling and call the county to resolve.
<input type="checkbox"/>	SETS CASE NUMBER	The non-custodial or absent parent's identification in the SETS. This 10-digit number was assigned to the employee's support case during conversion to SETS. This number always begins with a "7" (e.g. 7000456789). Please call the county that sent you the original withholding notice to identify the SETS Case Number.
<input type="checkbox"/>	ORDER NUMBER	The non-custodial or absent parent's judicial or administrative order number.
<input type="checkbox"/>	SOCIAL SECURITY NUMBER	The non-custodial or absent parent's nine-digit social security number

If you do not have this information, please refer to your billing statement, or contact the county that established the order to resolve. For future reference, we can be reached at _____

BE SURE TO SEND YOUR CHILD SUPPORT PAYMENTS:

1. TO THE CORRECT POST OFFICE BOX:

Individual Obligors

Ohio Child Support Payment Central
PO Box 182372
Columbus, OH 43218-2372

Employers

Ohio Child Support Payment Central
PO Box 182394
Columbus, OH 43218-2394

2. WITH THE CORRECT INFORMATION FOR ALL OBLIGORS (AS APPROPRIATE):


- *SETS Case Number*
- *Order Number*
- *Obligor Name and SSN*
- *Amount*

ABOUT YOUR OHIO CSPC PAYMENTS.


INFORMATION
COMPLETION
TIMELY



Wouldn't it be **GREAT** if you could **MONITOR** and **MANAGE** your child support case **FROM YOUR PHONE?**



NOW, YOU CAN!



Introducing the Ohio Child Support Mobile Application

- View case and payment information
- Make child support payments
- Send safe/secure messages to your county Child Support Enforcement Agency
- And much more, all from your cell phone!

Available now on the App Store and Google Play

Visit SMART e-Pay at
oh.smartchildsupport.com
where you can sign up for:

smiONE™ Card



DIRECT DEPOSIT



No More:

Check-cashing fees	Stolen-check worries	Waiting by the mailbox
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Smart Phone?

Access the Ohio SMART e-Pay Website!



Ohio requires electronic disbursement of payments. If you do not sign up, you will automatically receive the smiONE™ Card.

Mike DeWine, Governor
Kimberly Hall, Director

JFS 08040 (8/2020)

This institution is an equal opportunity provider and employer.

El pago de su manutención de niños es fácil y rápido en el sitio web de pagos electrónicos Ohio SMART



Inicie sesión en la página web oh.smartchildsupport.com donde puede pagar mediante:

Débito Directo



Tarjeta de Crédito



Las transacciones son rápidas y fáciles y se le proporciona una confirmación de los pagos para sus registros.

¿Tiene un teléfono inteligente?

¡Obtenga acceso al sitio web Ohio Mobile!



VISITE LA PÁGINA WEB oh.smartchildsupport.com o llame al 888-965-2676 para obtener más información sobre las opciones de pago de manutención de niños.

Paying your Child Support is Quick and Easy at the Ohio SMART e-Pay Website



Log onto SMART e-Pay at oh.smartchildsupport.com

where you can pay by:

Direct Debit



Credit/Debit Card



SMART e-Pay accepts direct debit, American Express, China UnionPay, Diners Club, Discover, JCB, MasterCard, Visa, PayPal, Allpay, Apple Pay, Google Pay, and WeChat Pay.

Transactions are fast and easy and payment confirmations are provided for your records.

Smart Phone?

Access the Ohio Mobile Website!




Download the free Ohio SMART e-Pay Mobile App from iTunes App Store, Google Play Store, or Microsoft Store.

GO TO

oh.smartchildsupport.com or call 888-965-2676 for more information on child support payment options.

How it works

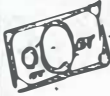
1. Find - a MoneyGram location -
over 39,000 U.S. agent locations
 moneygram.com/billpaylocations

2. Bring these with you:
• Cash - Enough to make your
child support payment, plus
the fee of \$3.99



• Your Account Number
(Case ID/Number and Cause
or Docket Number)

• Receive code: 14674

3. Pay the amount and the fee at
the cash counter.




MoneyGram.
bill payment

1-800-926-9400 moneygram.com/PayBills

Available at these locations, plus many more:

 **ADVANCE AMERICA**
CASH ADVANCE

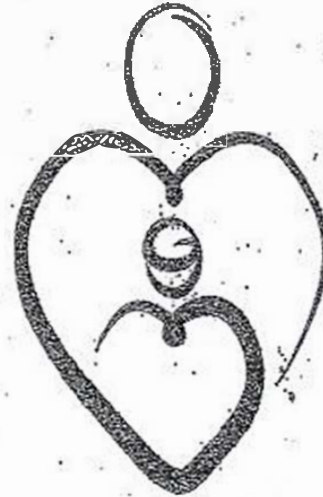
CVS/pharmacy

 **ACE CASH EXPRESS**

Walmart

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Make your child support payment in cash with MoneyGram.



MoneyGram.
bill payment

1-800-926-9400 moneygram.com/PayBills

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